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CERTIFICATE OF FACSIMILE/MAILING PURSUANT TO 37 C.F.R. §1.8

I hereby certify that this correspondence, along with any accompanying documents, pursuant to 37 C.F.R. §1.8, are being sent via facsimile to (703) 746-7238 with a confirmation copy deposited with the United States Postal Service via First Class mail addressed to: Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: May 1, 2003

By: Deborah A. MicPATENTIN THE UNITED STATES PATENT AND
TRADEMARK OFFICE

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|--------------|--|-----------------|----------------------------|
| Applicant: | Edward Behrens et al. | Docket No.: | 37373.0400 |
| Serial No.: | 09/538,063 | Client Ref: | F5-99966049/ P220020-01 |
| Filing Date: | March 29, 2000 | Group Art Unit: | 2121 |
| Title: | SYSTEM AND METHOD FOR REMOTELY CONTROLLING AND MONITORING A PLURALITY OF COMPUTER SYSTEMS | Examiner: | Patel, Ramesh B. |

AMENDMENT PURSUANT TO 37 C.F.R. § 1.312

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Dear Commissioner:

Please enter the following amendments to the above-identified application and consider the following remarks prior to payment of the issue fee which will be submitted later. No petition or fee is required for this Amendment.

MATCH & RETURN